
DELIVERY POLICY

GENERAL INFORMATION

We make every attempt to have all products on the shelf and ready to ship. Orders submitted via the internet are downloaded quickly to allocate inventory for you. While we make every attempt to maintain deep inventory levels to avoid backorders, items shown in stock at the time you place your web order may become allocated by orders taken before yours.

All orders are subject to product availability. If an item is not in stock at the time you place your order, we will ship any in-stock parts and backorder the remaining items. Multiple backordered items will ship together. There are no additional shipping charges for backorders. If backordered items cannot be shipped within 90 days of the original order, we will cancel the backorder and notify you.

DELIVERY LOCATION

Items offered on our website are only available for delivery to addresses in the United States. Any online orders with delivery outside the United States are not available at this time.

If you are a customer outside the United States and you wish to place an order, please contact sales@miscospeakers.com with your order information and we will process your order.

DELIVERY TIME

An estimated delivery time will be provided to you once your order is shipped. Delivery times are estimates and commence from the date of shipping, rather than the date of the order. Unless there are exceptional circumstances, we will make every effort to fulfill your order within 2 business days of the date of your order. Business days means Monday to Friday, except holidays.

Please note: we do not ship on Saturday or Sunday.

Date of delivery may vary due to carrier shipping practices, delivery location, method of delivery, and the items ordered. Products may also be delivered in separate shipments.

DELIVERY INSTRUCTIONS

If applicable, you can provide special delivery instructions for the carrier on the check-out page of our website. Or you can contact support@miscospeakers.com. Please reference your order number when contacting our service team.

SHIPPING COSTS

Shipping costs are based on the total weight of your order and the delivery method selected. To find out how much your order will cost, simply add the items you would like to purchase to your cart and proceed to the checkout page. Once at the checkout screen, shipping charges will be displayed.

Additional shipping charges may apply to remote areas or for very large or heavy items. You will be advised of any charges on the checkout page.

Sales tax is calculated according to the province or territory to which the item is shipped.

DAMAGED ITEMS IN TRANSPORT

If there is any damage to the packaging on delivery, you must contact us at support@miscospeakers.com or 800-276-9955. All carrier claims must be made within 5 days. Email pictures of product damages, manufacturer box, outer shipping carton, and the shipping label to support@miscospeakers.com.

QUESTIONS

If you have any questions about the delivery and shipment of your order, please contact us at support@miscospeakers.com or 800-276-9955.